



June 19, 2026

Dear Valued Customer,

This letter is to inform you that effective **June 26, 2026**, STERIS will no longer fully support the following products as we consider them **No Longer Serviceable**. This means a specific device is no longer available and repairs cannot be guaranteed. Migrating to a new replacement unit is recommended for units deemed no longer serviceable.

Operating Room Integration Monitor (PMCL - 764327378/05)
****See Model Numbers below****

STERIS stopped shipping these products on December 31, 2025. Certain critical replacement parts for these products are no longer available due to supply chain issues and technological obsolescence. In addition, STERIS may be limited or unable to support third-party software/OS patches and security updates.

Service Support Policy

The policy with respect to the support of these products is as follows:

- As of **June 26, 2026**, all Customers under a parts and labor service contract with STERIS will receive parts and labor support on the obsolete products to the extent parts are available for the time remaining on the Customer's current service contract, with no guarantee of parts availability. Service contracts will not be available upon contract renewal.
- As of **June 26, 2026**, all Customers under a labor only service contract with STERIS will continue to receive full labor support on the obsolete products through the end of the term of the Customer's current service contract. Service contracts will not be available upon contract renewal.

STERIS strives to provide the highest level of Customer support in the industry. As part of our ongoing effort to better serve our Customers, we want to inform you of our policy regarding part obsolescence and our product management philosophy.

There are many factors that contribute to our overall product management philosophy. Rapid advancements in technology, the ever-changing standards of care and the multitude of mandates regarding regulatory compliance are just a few of the market drivers that factor into our overall decision-making process. We continually strive to incorporate advancements in technology and shape best practice standards to not only better serve our Customers but ultimately provide solutions to the marketplace that put patient safety at the forefront.

Cybersecurity Risk Statement for End of Support Products

After End of Support, STERIS will not provide cybersecurity patches, remediation, or security feature enhancements for these products. As a result, continued use of these displays risks exposure to security vulnerabilities.

Customers are responsible for evaluating the cybersecurity risk associated with continued use of unsupported products and for implementing appropriate compensating controls consistent with their internal risk management processes.

Recommended Actions for Our Customers

Replacement of Obsolete Product

To help maintain security and performance, we encourage you to upgrade to a supported product. Your STERIS Sales Representative can help develop a transition plan to replace your existing equipment.

Recommended Customer Action

Review your internal policies and risk management strategies to ensure continued patient safety and regulatory compliance and to maintain a secure and safe environment. STERIS recommends that medical facilities implement an information security program based on NIST, HITRUST, or another industry-recognized security framework to ensure robust administrative controls. To reduce potential cybersecurity risks, STERIS recommends implementing the following compensating controls:

- The communication ports on the display are only for serial control and/or firmware updates. Leave them disconnected if they are not being used for this purpose.
- Firmware updates should only be done by authorized STERIS personnel.
- On surgical displays the cable cover should be attached to block access to the ports.
- Confirm appropriate security controls are in place for any device(s) controlling the display via RS-232 (serial control).
- The fiberoptic port, if present, can be used for communication with a STERIS integration system, in addition to transmitting video. If the display's fiber input is connected to an integration system, confirm appropriate security controls are in place for the integration system.

We recognize the impact that an obsolescence notification has on your operation. To ensure your operating needs are met, please contact a STERIS Sales Representative to arrange a meeting to develop a cost-effective program to replace your existing equipment.

Sincerely,

Ania Bradford
Senior Product Manager
Global Services

List of Operating Room Integration Monitor Model Numbers now No Longer Serviceable

Part Number	Part Description	Status
RLM654KCM2	LG 49UH5C-B 49 INCH 4K IPS LED DISPLAY	NO LONGER SERVICEABLE (New - 2026)
RLM754KCM	LG 55UH5C-B 55 INCH 4K IPS LED DISPLAY	NO LONGER SERVICEABLE (New - 2026)
RLM754KCM2	LG 43LV340C 43 INCH HD DISPLAY	NO LONGER SERVICEABLE (New - 2026)
RLM754KCM3	LG 55UH5E-B 55 INCH 4K IPS LED DISPLAY	NO LONGER SERVICEABLE (New - 2026)
RLM494KCM3	LG 49UH5E-B 49 INCH 4K IPS LED DISPLAY	NO LONGER SERVICEABLE (New - 2026)
RLM654KCM	LG 65UH5C-B 65 INCH 4K IPS LED DISPLAY	NO LONGER SERVICEABLE (New - 2026)
RLM654KCM3	LG LG 65UH5J-H B 65 INCH 4K IPS LED DISPLAY	NO LONGER SERVICEABLE (New - 2026)
RLM65MG4K	VIVIDIMAGE W 65 INCH 4K MG DISPLAY	NO LONGER SERVICEABLE (New - 2026)
VTLM65MG4K	REFURB VIVIDIMAGE W 65 INCH 4K MG DISPLAY	NO LONGER SERVICEABLE (New - 2026)
RLM554KCM3	LG 55UH5F-H 55 INCH 4K IPS LED DISPLAY	NO LONGER SERVICEABLE (New - 2026)
RLM26HD	26 INCH HD SURGICAL GRADE 1080P LCD MONITOR	NO LONGER SERVICEABLE (New - 2026)
RLM26HD3	26 INCH SURGICAL GRADE WIDESCREEN LCD DISPLAY	NO LONGER SERVICEABLE (New - 2026)
RLM26HD3CNPWR	26IN SURGICAL GRADE WIDESCREEN MONITOR, W/O PWR	NO LONGER SERVICEABLE (New - 2026)
RLM26HD3MCNPWR	26IN SURGICAL GRADE WIDESCREEN MONITOR W/MIC W/O PWR	NO LONGER SERVICEABLE (New - 2026)
RLM26HD4	26IN SURGICAL GRADE WIDESCREEN MONITOR	NO LONGER SERVICEABLE (New - 2026)
RLM26HDFN	26IN SURGICAL GRADE WIDESCREEN FIBER INPUT ONLY	NO LONGER SERVICEABLE (New - 2026)
RLM26HDFO	26IN SURGICAL GRADE WIDESCREEN FIBER INPUT ONLY	NO LONGER SERVICEABLE (New - 2026)
RLM26HDM	26 INCH HD SURGICAL GRADE 1080P LCD MONITOR W MIC	NO LONGER SERVICEABLE (New - 2026)

RLM26HDT	VIVIDIMAGE T 26IN SURGICAL GRADE MONITOR	NO LONGER SERVICEABLE (New - 2026)
RLM26HDTNPWR	VIVIDIMAGE T 26IN MONITOR (PWR QUOTED SEPARATELY)	NO LONGER SERVICEABLE (New - 2026)
RLM42HD	42" MEDICAL GRADE WALL MONITOR, MOUNT NOT INCLUDED	NO LONGER SERVICEABLE (New - 2026)
RLM43CM	LG 43LV340C 43 INCH HD DISPLAY	NO LONGER SERVICEABLE (New - 2026)
RLM494KCM	LG 49UH5C-B 49 INCH 4K IPS LED DISPLAY	NO LONGER SERVICEABLE (New - 2026)
RLM494KCM2	LG 49UH5E-B 49 INCH 4K IPS LED DISPLAY	NO LONGER SERVICEABLE (New - 2026)
RLM554KCM	LG 55UH5C-B 55 INCH 4K IPS LED DISPLAY	NO LONGER SERVICEABLE (New - 2026)
RLM554KCM2	LG 55UH5E-B 55 INCH 4K IPS LED DISPLAY	NO LONGER SERVICEABLE (New - 2026)
RLM55HD	55" MEDICAL GRADE WALL MONITOR, MOUNT NOT INCLUDED	NO LONGER SERVICEABLE (New - 2026)
RLM55HD2	VIVIDIMAGE W 55IN MEDICAL GRADE DISPLAY	NO LONGER SERVICEABLE (New - 2026)
VTLM26HD3CNPWR	REFURB 26IN SURGICAL GRADE WS MONITOR	NO LONGER SERVICEABLE (New - 2026)
VTLM26HDT	REFURB VIVIDIMAGE T 26IN SURGICAL MONITOR	NO LONGER SERVICEABLE (New - 2026)
VTLM55HD	MONITOR, STERIS, 55IN MEDICAL LED W/ PROTECTIVE GLASS, BLACK	NO LONGER SERVICEABLE (New - 2026)
VTLM55HD2	REFURB VIVIDIMAGE W 55IN MEDICAL GRADE DISPLAY	NO LONGER SERVICEABLE (New - 2026)
VTLMONSTE24HD2	REFURB 24IN HD LCD SURGICAL DISPLAY	NO LONGER SERVICEABLE (New - 2026)
VTLMONSTE24HD2M	REFURB 24IN HD LCD SURGICAL DISPLAY W/MIC	NO LONGER SERVICEABLE (New - 2026)
VTLMONSTE26HD2	REFURB 26IN SURGICAL GRADE WS LCD DISPLAY	NO LONGER SERVICEABLE (New - 2026)
VTLMONSTE26HD2M	REFURB 26IN SURGICAL GRADE WS LCD DISPLAY W/MIC	NO LONGER SERVICEABLE (New - 2026)
VTLMONSTE26HD3	REFURB 26IN SURGICAL GRADE WS LCD DISPLAY	NO LONGER SERVICEABLE (New - 2026)
VTLP000798	REFURB 26IN SURGICAL GRADE WS MONITOR	NO LONGER SERVICEABLE (New - 2026)
XUU050090Y	SAMSUNG UN55NU7100FXZA, 55 INCH UHD DISPLAY	NO LONGER SERVICEABLE (New - 2026)
ISO_MONITOR	L-118 MONITOR	NO LONGER SERVICEABLE
RLM20HDSS	SSI 20 INCH HD SURGICAL GRADE MONITOR	NO LONGER SERVICEABLE
RLM42MPX	42 IN. STERIS LCD HD FLAT PANEL MONITOR	NO LONGER SERVICEABLE
VTM19HD	19 IN HD MULTIPURPOSE SURG FLAT PANEL MONITOR	NO LONGER SERVICEABLE
RLM18HD	18 IN. ULTRAREAL HD SURGICAL FLAT PANEL MONITOR	NO LONGER SERVICEABLE
RLM21HD	21.3 IN. HIGHRES HD SURGICAL FLAT PANEL MONITOR	NO LONGER SERVICEABLE
RLM47CM	47IN WIDESCREEN VALUE WALL MONITOR (BLACK)	NO LONGER SERVICEABLE
VTM21HD	21.3 IN HIGHRES HD SURGICAL FLAT PANEL MONITOR	NO LONGER SERVICEABLE
RLM18HDSS	SSI 18 INCH HD SURGICAL GRADE MONITOR	NO LONGER SERVICEABLE
RLM21HDM	21.3 IN. HIGHRES HD SURGICAL FPM WITH MIC	NO LONGER SERVICEABLE
RLM47CM2	47IN COMMERCIAL HD WALL MONITOR	NO LONGER SERVICEABLE
VTMONSTE20HD	VIVIDIMAGE HD 20IN LCD SURGICAL DISPLAY (STERIS)	NO LONGER SERVICEABLE
RLM19DMG	19 IN. DESKTOP MEDICAL-GRADE FLAT PANEL MONITOR	NO LONGER SERVICEABLE
RLM21HDSS	SSI 21.3 INCH HD SURGICAL GRADE MONITOR	NO LONGER SERVICEABLE
RLM55CM	55IN WIDESCREEN VALUE WALL MONITOR (BLACK)	NO LONGER SERVICEABLE

VTP000353	MONITOR - COMMERCIAL 42 IN NO LOGO WITH STERIS LABEL	NO LONGER SERVICEABLE
RLM19DMG2	MEDICAL GRADE 19 IN. DESKTOP FLAT PANEL MONITOR	NO LONGER SERVICEABLE
RLM21M3M	21 IN. MONOCHROME 3 MEGAPIXEL MEDICAL-GRADE MONITOR	NO LONGER SERVICEABLE
RLM55CM2	55IN COMMERCIAL HD WALL MONITOR	NO LONGER SERVICEABLE
VTP000354	MONITOR - COMMERCIAL 47", NO LOGO, WITH STERIS SERVICE LABEL	NO LONGER SERVICEABLE
RLM19HD	19 IN. HD MULTIPURPOSE SURG FLAT PANEL MONITOR	NO LONGER SERVICEABLE
RLM24HD	24 INCH HD SURGICAL GRADE 1080P LCD MONITOR	NO LONGER SERVICEABLE
VTLMONVTS19HD	REFURB 19IN HD LCD SURGICAL DISPLAY	NO LONGER SERVICEABLE
VTP000800	MONITOR, OPTICAL TOUCH, 19IN MEDICAL GRADE, WHITE, STERIS	NO LONGER SERVICEABLE
RLM19HDSS	SSI 19 INCH HD SURGICAL GRADE MONITOR	NO LONGER SERVICEABLE
RLM24HDM	24 INCH HD SURGICAL GRADE 1080P LCD MONITOR W MIC	NO LONGER SERVICEABLE
VTLMONVTS20HD	REFURB 20IN HD LCD SURGICAL DISPLAY	NO LONGER SERVICEABLE
VTP003112	MONITOR, VTS, 55IN MEDICAL LED W/ PROTECTIVE GLASS, WHITE	NO LONGER SERVICEABLE
RLM19MP	19 IN MULTIPURPOSE SURGICAL FLAT PANEL MONITOR	NO LONGER SERVICEABLE
RLM24HDMSS	SSI 24 INCH WIDESCREEN HD SURGICAL FPM W/MIC	NO LONGER SERVICEABLE
VTLMONVTS21HD	REFURB 21IN VTS HD LCD SURGICAL DISPLAY	NO LONGER SERVICEABLE
VTP003113	MONITOR, VTS, 42IN MEDICAL LED W/ PROTECTIVE GLASS, WHITE	NO LONGER SERVICEABLE
RLM19OPT	19 INCH OPTICAL TOUCH MONITOR	NO LONGER SERVICEABLE
RLM42HDS	42 IN. STERIS LCD HD FPM WITH HDSDI	NO LONGER SERVICEABLE
VTLMONVTS24HD	REFURB 24IN VTS HD LCD SURGICAL DISPLAY	NO LONGER SERVICEABLE
VTP003288	MONITOR, LED, 55IN, 1080P, SAMSUNG ME55C	NO LONGER SERVICEABLE
RLM20HD	20 IN. HIGHRES HD SURGICAL FLAT PANEL MONITOR	NO LONGER SERVICEABLE
RLM42HDT	MEDICAL GRADE, 42 INCH HD FPM W OPTICAL TOUCH	NO LONGER SERVICEABLE
VTM18HD	18 IN ULTRAREAL HD SURGICAL FLAT PANEL MONITOR	NO LONGER SERVICEABLE