

February 27, 2026

Dear Valued Customer,

This letter is to inform you that effective February 27, 2026, STERIS will no longer fully support the following products as we consider them **Service Obsolete**:

Operating Room Integration Monitor (PMCL - 764327378/04)
****See Model Numbers below****

STERIS stopped shipping these products on December 31, 2025. Certain critical replacement parts for these products are no longer available. In addition, prices and lead time for the remaining parts and service may increase significantly due to low volume production and technological obsolescence.

Service Support Policy

The policy with respect to the support of these products is as follows:

- As of February 27, 2026, all Customers under a parts and labor service contract with STERIS will receive parts and labor support on the obsolete products to the extent parts are available for the time remaining on the Customer's current service contract, with no guarantee of parts availability. A labor only service contract is the only option available for these products at contract renewal.
- As of February 27, 2026, all Customers under a labor only service contract with STERIS will continue to receive full labor support on the obsolete products through the end of the term of the Customer's current service contract. A labor only service contract will remain available for contract renewal.
- As of February 27, 2026, any Customer that is not under a service contract with STERIS yet requires service on a time and material basis will receive parts and labor services based on the resources available at prevailing market prices, with no guarantee of parts availability.

Cybersecurity Risk Statement for End of Support Products

After End of Support, STERIS will not provide cybersecurity patches, vulnerability remediation, or security feature enhancements for these products. As a result, the displays may remain exposed to potential security vulnerabilities and may continue to operate using outdated or insecure protocols or interfaces, such as RS 232 control.

Customers are responsible for evaluating the residual cybersecurity risk associated with continued use of unsupported products and for implementing appropriate compensating controls consistent with their internal risk management processes. All cybersecurity risks resulting from the use of unsupported devices must be assumed and managed by the Customer.

End of Sale and End of Support do not affect STERIS's ongoing FDA post market obligations.

Recommended Actions for Our Customers

Replacement of Obsolete Product

To help maintain security and performance, we encourage you to consider upgrading to a supported product. Your STERIS Sales Representative can help develop a transition plan to replace your existing equipment.

Customer Technical and Physical Security Controls

We encourage you to review your internal policies and risk management strategies to ensure continued patient safety and regulatory compliance and to maintain a secure and safe environment. STERIS recommends that medical facilities implement an information security program based on NIST, HITRUST, or another industry-recognized security framework to ensure robust administrative controls. To reduce potential cybersecurity risks, STERIS recommends implementing the following compensating controls:

- The communication ports on the display are only for serial control and/or firmware updates. Leave them disconnected if they are not being used for this purpose.
- Firmware updates should only be done by authorized STERIS personnel.
- On surgical displays the cable cover should be attached to block access to the ports.
- Confirm appropriate security controls are in place for any device(s) controlling the display via RS-232 (serial control).
- The fiberoptic port, if present, can be used for communication with a STERIS integration system, in addition to transmitting video. If the display's fiber input is connected to an integration system, confirm appropriate security controls are in place for the integration system.

STERIS strives to provide the highest level of Customer support in the industry. As part of our ongoing effort to better serve our Customers, we want to inform you of our policy regarding part obsolescence and our product management philosophy.

There are many factors that contribute to our overall product management philosophy. Rapid advancements in technology, the ever-changing standards of care and the multitude of mandates regarding regulatory compliance are just a few of the market drivers that factor into our overall decision-making process. We continually strive to incorporate advancements in technology and shape best practice standards to not only better serve our Customers but ultimately provide solutions to the marketplace that put patient safety at the forefront.

We recognize the impact that an obsolescence notification has on your operation. To ensure your operating needs are met, please contact a STERIS Sales Representative to arrange a meeting to develop a cost-effective program to replace your existing equipment.

Sincerely,

Tumi Oredein
Equipment Service Sr. Product Manager

List of Operating Room Integration Monitor Model Numbers now Service Obsolete

Part Number	Part Description	Status
RLM494KCM	LG 49UH5C-B 49 INCH 4K IPS LED DISPLAY	OBSOLETE (New - 2026)
RLM494KCM2	LG 49UH5E-B 49 INCH 4K IPS LED DISPLAY	OBSOLETE (New - 2026)
RLM494KCM3	LG 49UH5F-H 49 INCH 4K IPS LED DISPLAY	OBSOLETE (New - 2026)
RLM554KCM	LG 55UH5C-B 55 INCH 4K IPS LED DISPLAY	OBSOLETE (New - 2026)
RLM554KCM2	LG 55UH5E-B 55 INCH 4K IPS LED DISPLAY	OBSOLETE (New - 2026)
RLM554KCM3	LG 55UH5F-H 55 INCH 4K IPS LED DISPLAY	OBSOLETE (New - 2026)
RLM654KCM	LG 65UH5C-B 65 INCH 4K IPS LED DISPLAY	OBSOLETE (New - 2026)
RLM654KCM2	LG 65UH5E-B 65 INCH 4K IPS LED DISPLAY	OBSOLETE (New - 2026)
RLM654KCM3	LG 65UH5J-H B 65 INCH 4K IPS LED DISPLAY	OBSOLETE (New - 2026)
RLM754KCM	LG 75UH5C-B 75 INCH 4K IPS LED DISPLAY	OBSOLETE (New - 2026)
RLM754KCM2	LG 75UH5E-H 75 INCH 4K IPS LED DISPLAY	OBSOLETE (New - 2026)
RLM754KCM3	LG 75UH5F-H 75 INCH 4K IPS LED DISPLAY	OBSOLETE (New - 2026)
RLM864KCM3	LG 86UH5F-H 86 INCH 4K IPS LED DISPLAY	OBSOLETE (New - 2026)
RLM65HG4K	VIVIDIMAGE W 65 INCH 4K HG DISPLAY	OBSOLETE (New - 2026)
RLM65MG4K	VIVIDIMAGE W 65 INCH 4K MG DISPLAY	OBSOLETE (New - 2026)
VTLM65HG4K	REFURB VIVIDIMAGE W 65 INCH 4K HG DISPLAY (COMMERCIAL GRADE)	OBSOLETE (New - 2026)
VTLM65MG4K	REFURB VIVIDIMAGE W 65 INCH 4K MG DISPLAY	OBSOLETE (New - 2026)
CL0000002463830001	VIVIDIMAGE 19	OBSOLETE (2024)
CL0000002617377006	VIVIDIMAGE 19 MEDICAL LCD MONITOR	OBSOLETE (2024)

DORSNM40	SMITH & NEPHEW DOR 40 INCH WALL MONITOR	OBSOLETE (2024)
DORSNM46	SMITH & NEPHEW DOR 46 INCH WALL MONITOR	OBSOLETE (2024)
RLM26HD	26 INCH HD SURGICAL GRADE 1080P LCD MONITOR	OBSOLETE (2024)
RLM26HD3	26 INCH SURGICAL GRADE WIDESCREEN LCD DISPLAY	OBSOLETE (2024)
RLM26HD3C	26IN SURGICAL GRADE WIDESCREEN MONITOR	OBSOLETE (2024)
RLM26HD3CNPWR	26IN SURGICAL GRADE WIDESCREEN MONITOR, W/O PWR	OBSOLETE (2024)
RLM26HD3MC	26IN SURGICAL GRADE WIDESCREEN MONITOR W/MIC	OBSOLETE (2024)
RLM26HD3MCNPWR	26IN SURGICAL GRADE WIDESCREEN MONITOR W/MIC W/O PWR	OBSOLETE (2024)
RLM26HD4	26IN SURGICAL GRADE WIDESCREEN MONITOR	OBSOLETE (2024)
RLM26HD4NPWR	26IN SURGICAL GRADE WIDESCREEN MONITOR, W/O PWR	OBSOLETE (2024)
RLM26HDFN	26IN SURGICAL GRADE WIDESCREEN FIBER INPUT ONLY	OBSOLETE (2024)
RLM26HDFO	26IN SURGICAL GRADE WIDESCREEN FIBER INPUT ONLY	OBSOLETE (2024)
RLM26HDM	26 INCH HD SURGICAL GRADE 1080P LCD MONITOR W MIC	OBSOLETE (2024)
RLM26HDM3	26 IN. SURGICAL GRADE WIDESCREEN LCD DISPLAY W/MIC	OBSOLETE (2024)
RLM26HDM4	26IN SURGICAL GRADE WIDESCREEN MONITOR, W/MIC	OBSOLETE (2024)
RLM26HDM4NPWR	26IN SURGICAL GRD WIDESCREEN MONITOR W/MIC WO PWR	OBSOLETE (2024)
RLM26HDT	VIVIDIMAGE T 26IN SURGICAL GRADE MONITOR	OBSOLETE (2024)
RLM26HDTEEP	EEP VIVIDIMAGE T 26IN SURGICAL GRADE MONITOR	OBSOLETE (2024)
RLM26HDTNPWR	VIVIDIMAGE T 26IN MONITOR (PWR QUOTED SEPARATELY)	OBSOLETE (2024)
RLM27HD	VIVIDIMAGE D 27IN HD SURGICAL DISPLAY	OBSOLETE (2024)
RLM27HD2	VIVIDIMAGE D 27IN HD SURGICAL DISPLAY (OSP)	OBSOLETE (2024)
RLM27HD2C	VIVIDIMAGE D 27 INCH LCD MONITOR W/ CCC FOR CHINA(OSP)	OBSOLETE (2024)
RLM27HD2EEP	EEP VIVIDIMAGE D 27IN HD SURGICAL DISPLAY	OBSOLETE (2024)
RLM27HD2NPWR	VIVIDIMAGE D 27IN HD DISPLAY - POWER NOT INCLUDED (OSP)	OBSOLETE (2024)
RLM27HD2W	VIVIDIMAGE 27 INCH DISPLAY WITH WIRELESS RECEIVER (OSP)	OBSOLETE (2024)
RLM27HDEEP	EEP VIVIDIMAGE D 27 HD SURGICAL DISPLAY	OBSOLETE (2024)
RLM27HDNPWR	VIVIDIMAGE D 27IN HD DISPLAY - POWER NOT INCLUDED	OBSOLETE (2024)
RLM314K	VIVIDIMAGE 31 INCH 4K SURGICAL DISPLAY	OBSOLETE (2024)
RLM314K2	VIVIDIMAGE 31 INCH 4K SURGICAL DISPLAY, GEN 2	OBSOLETE (2024)
RLM314KC	VIVIDIMAGE 4K 31IN DISPLAY W/ CCC FOR CHINA	OBSOLETE (2024)
RLM40SMGSS	SSI 40 INCH SAMSUNG LCD FP DISPLAY	OBSOLETE (2024)
RLM42CM	42IN WIDESCREEN VALUE WALL MONITOR (BLACK)	OBSOLETE (2024)
RLM42HD	42" MEDICAL GRADE WALL MONITOR, MOUNT NOT INCLUDED	OBSOLETE (2024)
RLM43CM	LG 43LV340C 43 INCH HD DISPLAY	OBSOLETE (2024)
RLM47HD	MEDICAL GRADE, 47 INCH HD FLAT PANEL MONITOR	OBSOLETE (2024)
RLM47HDS	47 IN. STERIS LCD HD FPM WITH HSDSI	OBSOLETE (2024)
RLM52HD	MEDICAL GRADE, 52 INCH HD FLAT PANEL MONITOR	OBSOLETE (2024)
RLM52HDS	52 IN. MEDICAL-GRADE FLAT PANEL MONITOR W/HD-SDI	OBSOLETE (2024)
RLM55HD	55" MEDICAL GRADE WALL MONITOR, MOUNT NOT INCLUDED	OBSOLETE (2024)
RLM55HD2	VIVIDIMAGE W 55IN MEDICAL GRADE DISPLAY	OBSOLETE (2024)
RLM65MG4K2	VIVIDIMAGE W 65 INCH 4K MG DISPLAY - SC65812	OBSOLETE (2024)
RLM9999MON	INTEGRATION CUSTOM MONITOR OPTION	OBSOLETE (2024)
VT0000003247063003	VTM-19HDM 19-INCH HD FPM W/BUILT-IN MICROPHONE	OBSOLETE (2024)
VTLM26HD3CNPWR	REFURB 26IN SURGICAL GRADE WS MONITOR	OBSOLETE (2024)
VTLM26HDT	REFURB VIVIDIMAGE T 26IN SURGICAL MONITOR	OBSOLETE (2024)
VTLM27HD	REFURB VIVIDIMAGE D 27" HD SURGICAL DISPLAY	OBSOLETE (2024)
VTLM27HD2	REFURB VIVIDIMAGE D2 27" HD SURGICAL DISPLAY	OBSOLETE (2024)

VTLM314K	REFURB VIVIDIMAGE 31 INCH 4K SURGICAL DISPLAY	OBSOLETE (2024)
VTLM314K2	REFURB - VIVIDIMAGE 31 INCH 4K SURGICAL DISPLAY, GEN 2	OBSOLETE (2024)
VTLM52HD	REFURBISHED MONITOR, STERIS, 52IN MEDICAL W/GLASS- WHITE	OBSOLETE (2024)
VTLM55HD	MONITOR, STERIS, 55IN MEDICAL LED W/ PROTECTIVE GLASS, BLACK	OBSOLETE (2024)
VTLM55HD2	REFURB VIVIDIMAGE W 55IN MEDICAL GRADE DISPLAY	OBSOLETE (2024)
VTLM65MG4K2	VIVIDIMAGE W 65 INCH 4K MG DISPLAY (MEDICAL GRADE)	OBSOLETE (2024)
VTLMONSTE18HD	REFURB 18IN LCD SURGICAL DISPLAY	OBSOLETE (2024)
VTLMONSTE19HD	REFURB 19IN HD LCD SURGICAL DISPLAY	OBSOLETE (2024)
VTLMONSTE19PT	REFURB MONITOR, 19" HD PROXIMITY TOUCH LCD, STERIS	OBSOLETE (2024)
VTLMONSTE20HD	REFURB 20IN LCD SURGICAL DISPLAY	OBSOLETE (2024)
VTLMONSTE21HD	REFURB 21.3IN HD LCD SURGICAL DISPLAY	OBSOLETE (2024)
VTLMONSTE21HDM	REFURB 21.3IN HD LCD SURGICAL DISPLAY W/MIC	OBSOLETE (2024)
VTLMONSTE24HD	REFURB 24IN HD LCD SURGICAL DISPLAY	OBSOLETE (2024)
VTLMONSTE24HD2	REFURB 24IN HD LCD SURGICAL DISPLAY	OBSOLETE (2024)
VTLMONSTE24HD2M	REFURB 24IN HD LCD SURGICAL DISPLAY W/MIC	OBSOLETE (2024)
VTLMONSTE24HDM	REFURB 24IN HD LCD SURGICAL DISPLAY W/MIC	OBSOLETE (2024)
VTLMONSTE26HD2	REFURB 26IN SURGICAL GRADE WS LCD DISPLAY	OBSOLETE (2024)
VTLMONSTE26HD2M	REFURB 26IN SURGICAL GRADE WS LCD DISPLAY W/MIC	OBSOLETE (2024)
VTLMONSTE26HD3	REFURB 26IN SURGICAL GRADE WS LCD DISPLAY	OBSOLETE (2024)
VTLMONSTE26HD3M	REFURB 26IN SURGICAL GRADE WS LCD DISPLAY W/MIC	OBSOLETE (2024)
VTLMONSTE42SDI	REFURBISHED MONITOR, STERIS, 42IN MEDICAL W/GLASS- WHITE	OBSOLETE (2024)
VTLP000400	LOANER MONITOR, OPTICAL TOUCH, 19IN MEDICAL GRADE, WHITE,	OBSOLETE (2024)
VTLP000736	REFURBISHED MONITOR, STERIS, 42IN MEDICAL LCD W/ GLASS - BLK	OBSOLETE (2024)
VTLP000737	REFURB - MONITOR, VTS, 42IN MEDICAL LCD W/ PROTECTIVE GLASS	OBSOLETE (2024)
VTLP000738	REFURB 26IN LG SURGICAL GRADE WS LCD DISPLAY	OBSOLETE (2024)
VTLP000748	REFURB 26IN SURGICAL GRADE WS FIBER INPUT ONLY	OBSOLETE (2024)
VTLP000798	REFURB 26IN SURGICAL GRADE WS MONITOR	OBSOLETE (2024)
VTLP000800	LOANER MONITOR, OPTICAL TOUCH, 19IN MEDICAL GRADE, WHITE,	OBSOLETE (2024)
XUU050090Y	SAMSUNG UN55NU7100FXZA, 55 INCH UHD DISPLAY	OBSOLETE (2024)