

February 13, 2026

Dear Valued Customer,

This letter is to inform you the following products are **End of Sale**:

STERIS® Surgical Displays and Wall Displays
****See Model Numbers and End of Support dates below****

Effective immediately, the products identified below are no longer available for purchase from STERIS (“End of Sale”). However, please note that the following are the available support options:

- **Support & Warranty:** Existing warranties and support agreements will remain in effect until the product reaches the End of Support date. Technical Support will continue to be provided through normal channels as identified in your service contract. Service parts have limited availability and may cease to become available by the original equipment manufacturer at any time.

Cybersecurity Risk Statement for End of Support Products

After End of Support, STERIS will not provide cybersecurity patches, vulnerability remediation, or security feature enhancements for these products. As a result, the displays may remain exposed to potential security vulnerabilities and may continue to operate using outdated or insecure protocols or interfaces, such as RS-232 control.

Customers are responsible for evaluating the residual cybersecurity risk associated with continued use of unsupported products and for implementing appropriate compensating controls consistent with their internal risk-management processes. All cybersecurity risks resulting from the use of unsupported devices must be assumed and managed by the Customer.

End of Sale and End of Support do not affect STERIS’s ongoing FDA post market obligations.

Recommended Actions for Our Customers

Replacement of Obsolete Product

To help maintain security and performance, we encourage you to consider upgrading to a supported product. Your STERIS Sales Representative can help develop a transition plan to replace your existing equipment.

Customer Technical and Physical Security Controls

We encourage you to review your internal policies and risk management strategies to ensure continued patient safety and regulatory compliance and to maintain a secure and safe environment. STERIS recommends that medical facilities implement an information security program based on NIST, HITRUST, or another industry-recognized security framework to ensure robust administrative controls. To reduce potential cybersecurity risks, STERIS recommends implementing the following compensating controls:

- The communication ports on the display are only for serial control and/or firmware updates. Leave them disconnected if they are not being used for this purpose.
- Firmware updates should only be done by authorized STERIS personnel.
- The cable cover should be attached to block access to the ports on surgical displays.
- Confirm appropriate security controls are in place for any device(s) controlling the display via RS-232 (serial control).
- The fiberoptic port, if present, can be used for communication with a STERIS integration system, in addition to transmitting video. If the display’s fiber input is connected to an integration system, confirm appropriate security controls are in place for the integration system.

STERIS strives to provide the highest level of Customer support in the industry. Please contact your local STERIS Sales Representative if you have any questions or would like guidance on migration or replacement options.

We appreciate your understanding and look forward to supporting you with our latest solutions.

Sincerely,

Stephanie Phillips
Product Manager | Procedural Capital
STERIS

List of Applicable Surgical Display and Wall Display Model Numbers:

End of Support Date: End of Support for each model is as follows: (a) as listed in the table below where “End of Support” is specified; or (b) for models shown as “Service Active,” support remains available only while the equipment is covered under an active service contract, subject to parts availability.

Medical Devices

Item Number	Support Status	End of Support Date
RLM274K	Service Active*	12/31/2030
RLM274KNPWR	Service Active*	12/31/2030
RLM27HD	End of Support	4/1/2024
RLM27HD2	End of Support	4/1/2024
RLM27HD2C	End of Support	4/1/2024
RLM27HD2EEP	End of Support	4/1/2024
RLM27HD2NPWR	End of Support	4/1/2024
RLM27HD2W	End of Support	4/1/2024
RLM27HD3	Service Active*	12/31/2030
RLM27HD3NPWR	Service Active*	12/31/2030
RLM27HDEEP	End of Support	4/1/2024
RLM27HDNPWR	End of Support	4/1/2024
RLM314K	End of Support	4/1/2024
RLM314K2	End of Support	4/1/2024
RLM314K3	Service Active*	12/31/2030
RLM314K3NPWR	Service Active*	12/31/2030
RLM314KC	End of Support	4/1/2024
RLM314KNPWR	End of Support	4/1/2024
RLM58MG8MP	End of Support	4/1/2024
RLM58MG8MP2	Service Active*	7/31/2030

* Still supported if equipment is under an active service contract.

Non-Medical Devices

Item Number	Support Status	End of Support Date
RLM42CM	End of Support	4/1/2024
RLM42HD	End of Support	4/1/2024
RLM43CM	End of Support	4/1/2024
RLM47CM	End of Support	4/1/2024
RLM47CM2	End of Support	4/1/2024
RLM494KCM	End of Support	4/1/2024
RLM494KCM2	End of Support	4/1/2024
RLM494KCM3	End of Support	2/13/2026
RLM50CM	End of Support	2/13/2026
RLM554KCM	End of Support	4/1/2024
RLM554KCM2	End of Support	4/1/2024
RLM554KCM3	End of Support	2/13/2026
RLM55HD2	End of Support	4/1/2024
RLM654KCM	End of Support	2/13/2026
RLM654KCM2	End of Support	2/13/2026
RLM654KCM3	End of Support	2/13/2026
RLM654KPD	Service Active*	1/31/2030
RLM65HG4K	End of Support	2/13/2026
RLM65MG4K	End of Support	2/13/2026
RLM65MG4K2	End of Support	4/1/2024
RLM65MG4K3	Service Active*	9/30/2030

RLM754KCM	End of Support	2/13/2026
RLM754KCM2	End of Support	2/13/2026
RLM754KCM3	End of Support	2/13/2026
RLM864KCM3	End of Support	2/13/2026

** Still supported if equipment is under an active service contract.*