

YOUR LINK TO *Peace of Mind*

Driven by real-time data, **ProConnect™ Response Center** provides you with the valuable information you need, while also monitoring your equipment performance and resolving potential issues.



Maximize your uptime and keep your equipment running at peak performance!

DELIVERING INCREASED

with a

We keep you up and running so you can focus on what matters most... *supporting the OR.*

See the difference

**INFORMED
AND READY**

- Access to service history and equipment information ensures your STERIS FSR is fully prepared prior to arrival ...ensuring service is performed efficiently the first time

**EQU
AL**

- Know when and experiencing pro
- Customize alarm on critical levels to course of action

How It

**BIO.
IN TH**

- Critical Alarm situ bio-med of the si
- Service history all analyze equipme



UPTIME

an Enhanced Service Experience

EQUIPMENT ALARMS

and why your equipment is
problems

firm action preferences based
ls to determine appropriate
on



REMOTE TROUBLESHOOTING

- If issues can be resolved remotely, STERIS Service Experts will help to instruct your team on how to quickly resolve the issue

It Works

BIO-MED IS THE KNOW

situations will alert your
e situation

y allows bio-meds to
ment performance trends



Without Pro



With Pro



roConnect



STERIS Tech
travels to
customer to
**CONFIRM
DIAGNOSIS**



STERIS
Tech orders
required
parts



STERIS Tech
returns to
install parts
and return unit
to operation



Equipment
Maintained

roConnect



STERIS Tech
views
roConnect App
to diagnose /
order part



STERIS
Tech arrives
**INFORMED
& READY**
with parts



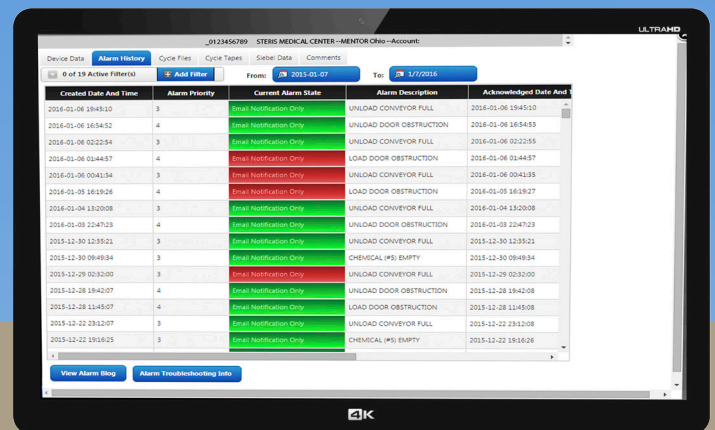
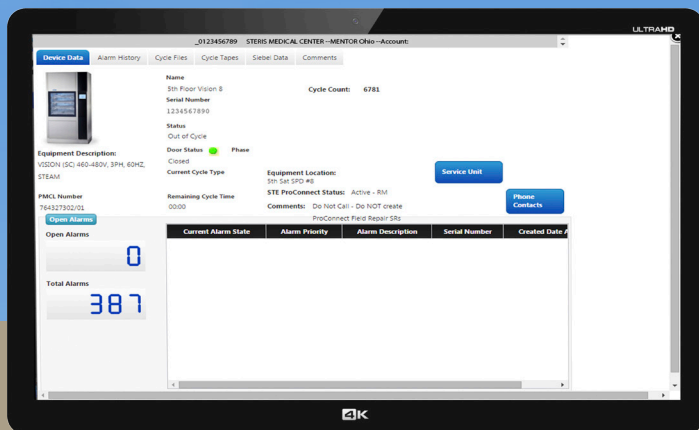
Equipment
Maintained

MEANINGFUL INFORM

to A

Plan your day and avoid lengthy downtime...
with convenient a

Connects products and services!



Equipment Dashboard

Holistic view of equipment operation, performance, issues log, recurring problems, as well as total uptime and downtime of equipment

Alarm History

Snapshot of equipment alarm history based on your customized settings to analyze trends

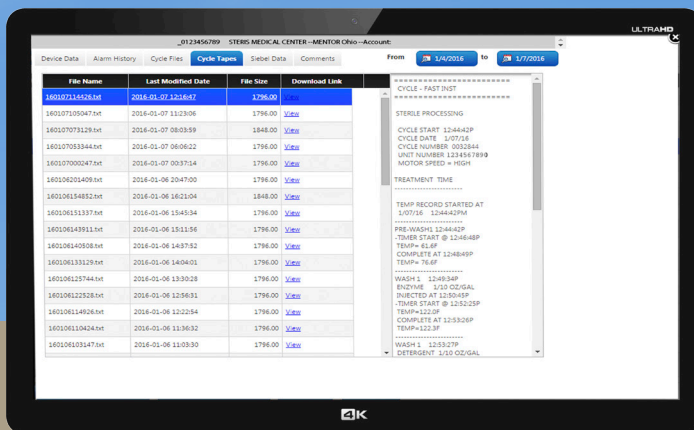
FORMATION

Better Aid in Department Planning

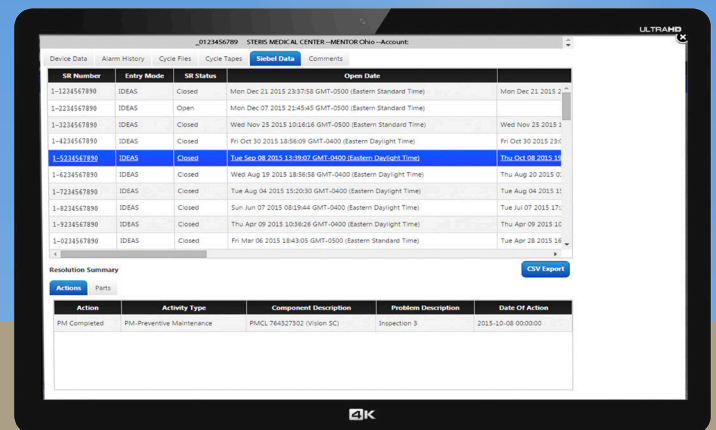
Access to your equipment information!

Mitigates risk!

Increases productivity!



File Name	Last Modified Date	File Size	Download Link
160107145256.tif	2016-05-07 13:21:46	1796.00	View
160107105047.tif	2016-05-07 13:23:06	1796.00	View
160107073128.tif	2016-05-07 08:03:59	1848.00	View
160107093344.tif	2016-05-07 08:06:22	1796.00	View
160107002047.tif	2016-05-07 00:37:14	1796.00	View
160106201409.tif	2016-05-06 20:47:00	1796.00	View
160106154852.tif	2016-05-06 16:21:04	1848.00	View
160106151337.tif	2016-05-06 15:45:34	1796.00	View
160106143913.tif	2016-05-06 15:11:56	1796.00	View
160106140508.tif	2016-05-06 14:37:52	1796.00	View
160106133129.tif	2016-05-06 14:06:01	1796.00	View
160106127448.tif	2016-05-06 13:30:28	1796.00	View
160106125328.tif	2016-05-06 12:56:31	1796.00	View
160106114926.tif	2016-05-06 12:22:54	1796.00	View
160106110424.tif	2016-05-06 12:36:32	1796.00	View
160106103147.tif	2016-05-06 11:03:30	1796.00	View



SR Number	Entry Mode	SR Status	Open Date
1-123456789	IDEAS	Closed	Mon Dec 21 2015 23:37:58 GMT-0500 (Eastern Standard Time)
1-123456789	IDEAS	Open	Mon Dec 07 2015 22:45:45 GMT-0500 (Eastern Standard Time)
1-123456789	IDEAS	Closed	Wed Nov 25 2015 10:16:16 GMT-0500 (Eastern Standard Time)
1-123456789	IDEAS	Closed	Fri Oct 30 2015 18:56:09 GMT-0400 (Eastern Daylight Time)
1-123456789	IDEAS	Closed	Tue Sep 08 2015 13:39:57 GMT-0400 (Eastern Daylight Time)
1-123456789	IDEAS	Closed	Wed Aug 19 2015 18:56:58 GMT-0400 (Eastern Daylight Time)
1-123456789	IDEAS	Closed	Tue Aug 04 2015 15:20:30 GMT-0400 (Eastern Daylight Time)
1-123456789	IDEAS	Closed	Sun Jun 07 2015 08:59:44 GMT-0400 (Eastern Daylight Time)
1-123456789	IDEAS	Closed	Thu Apr 09 2015 10:36:26 GMT-0400 (Eastern Daylight Time)
1-123456789	IDEAS	Closed	Fri Mar 06 2015 18:43:05 GMT-0500 (Eastern Standard Time)

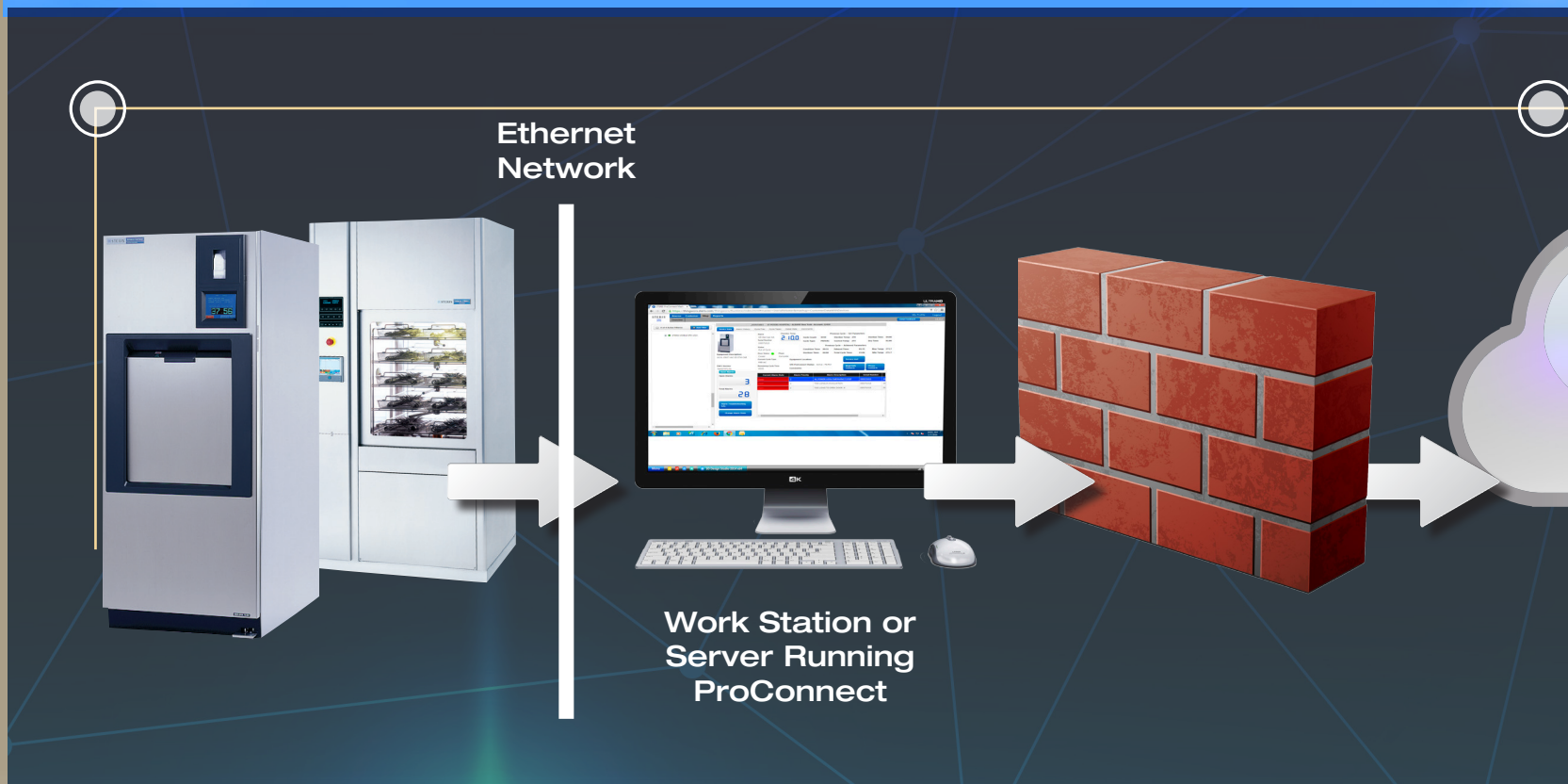
Electronic Cycle Tapes

Easily access cycle tape history

Service History

Provides a detailed report of what actions were performed, as well as visibility of future scheduled service visits

FEEL SECURE WHILE STAYING



We understand hospital IT security concerns.

With ProConnect, your data is encrypted as it goes from your device to our servers and back to your desktop.

Proactive Security Measures

Our network is **protected by intrusion** perform regular penetration testing and vulnerability scans. We work hard to ensure the security

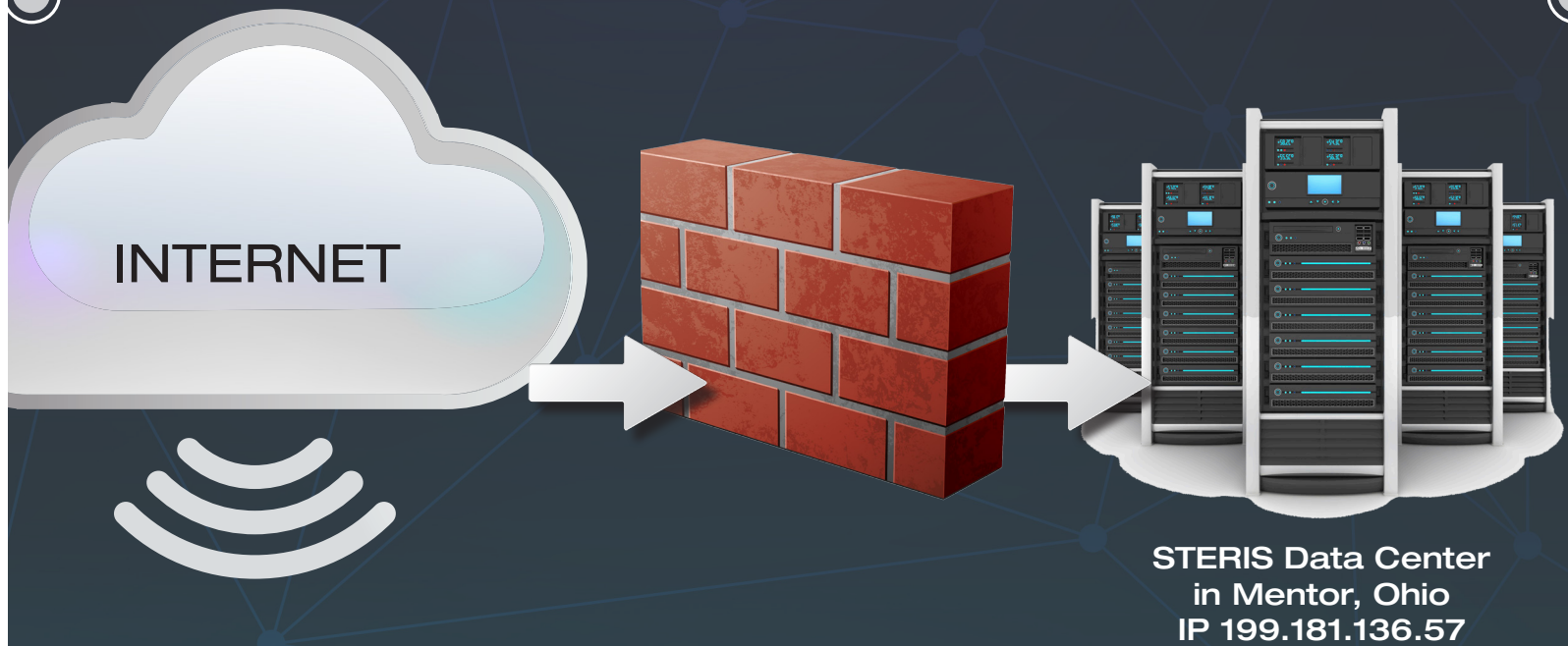
Data Collection

ProConnect only collects equipment performance data. We do not collect, store, or transmit, any HIPAA or patient-related information. ProConnect is a low-risk software implementation.

Implementation

We recommend that the STERIS equipment (workstation or server) running ProConnect has **access to the STERIS public IP address** to ProConnect to view the data using any cloud-based interface.

G CONNECTED



Measures

on **prevention systems**, anti-virus programs and firewalls. Additionally we perform vulnerability scans. If needed, STERIS will provide a sample of our tests and the integrity of our infrastructure and the protection of your data.

performance and operational data. **We will never have access to, nor store, any patient data.** Our system does not collect nor store this information, making data de-identification.

Each patient is isolated on a VLAN that only has access to the computer (e.g. ProConnect), but it's not required. **The ProConnect server only needs outgoing IP address** (i.e. 199.181.136.0/24 & 199.181.138.0/24) over port 443. Users can login using their current browser.

STAY CONNECTED

Stay Productive!

ProConnect connects your equipment directly with the most responsive Service experts in the industry, keeping you up and running, in compliance and protecting your investment.



ProConnect
Comes
Standard in All
Comprehensive
Coverage
Agreements

Contact your local District Service Manager today to experience the *Peace of Mind* of ProConnect

 **STERIS**