

April 4, 2020

To Our Valued Customers:

As you are aware the COVID-19 has now emerged in several dozen countries. As a result, we continue to receive inquiries regarding our ability to supply Healthcare reprocessing products (consumables, equipment).

We want to assure you that our Customers are always our highest priority. We consistently evaluate our raw materials, production capabilities and finished goods inventory to ensure product availability to our Customers. We are in direct discussions with our raw material suppliers and have instituted appropriate measures to ensure that our production processes will continue uninterrupted during this outbreak. At this point, we do not anticipate significant interruption in our ability to supply our reprocessing consumables or equipment.

In those cases where local governments are considering travel restrictions, we will keep you informed and will do our utmost to minimize any inconvenience. For the duration of this outbreak we will continue increased monitoring of our supply chain and inventory.

We value your business and understand the critical role you play in keeping patients and employees safe and healthy, while minimizing the risk of spreading the virus.

If you have questions, please contact your STERIS Account Manager.

Best Regards,

STERIS Corporation  
Infection Prevention Technologies